

March 18, 2020

To our Valued Customers and Partners,

This letter is in response to the outbreak of Coronavirus (COVID-19) and the impact it has taken on demand for multiple protective equipment and medical solutions products, including: Face Masks (N95 and surgical) and Protective Equipment (goggles, gloves, and face shields). This demand currently extends across multiple protective and medical solutions products. We are keeping a watchful eye on additional product lines that could be impacted in the near or distant future.

We are working daily with our supplier partners and logistics providers to anticipate and address shortages as they occur. Considering the current conditions, we anticipate disruptions to orders for certain infection control products. Moreover, China continues to retain significantly more PPE products for use within their country that were originally slated for export. This combination of factors may lead to delays in manufacturing and/or shipments of these select products that Thomas and some of our branded suppliers source from China.

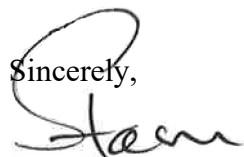
Accordingly, we are proactively placing certain products, within the below categories, on allocation to prioritize our inventory for our existing customers:

- PPE coveralls, gowns, caps & shoe covers
- Facial protection
- Select exam gloves
- Hand sanitizers
- Pre-saturated alcohol wipes

The evaluation for allocation, as goods are secured, will include multiple factors, most notably historical demand run rates. We are diligently working to find new sources to supplement our current suppliers and enhance our ability to fill orders. As this develops, our team will provide details on how we can potentially improve the current outlook for supply.

Thomas Scientific identifies as a Critical and Essential provider during this declared pandemic, with all of our facilities remaining open. Should any of our facilities be compromised by an infected associate or household family member, Thomas has documented procedures to continue operations with Essential Staff operating in the applicable facility. All Non-Essential associates will resume their work remotely. Thomas has a documented Infectious Illness Control Policy that governs our procedures based on the status of the facility.

Thank you for your continued trust and confidence in Thomas Scientific. We are here to serve you during these challenging times.

Sincerely,


Stanley L. Haas,
Chief Operating Officer, Thomas Scientific