July 13, 2026

Dear Valued Partner,

Thank you for your continued trust and partnership with Dukal. We appreciate the opportunity to support your business and remain committed to delivering the quality, service, and reliability you expect from us.

Over the past several months, we have experienced significant increases in product costs, driven by elevated petroleum-related inputs and broader cost pressures on raw materials, manufacturing, and transportation. While recent geopolitical developments have eased some fuel market concerns, petroleum-related raw material and finished product costs typically adjust on a delayed basis as existing inventory, supplier contracts, production lead times, and freight costs work through the supply chain. As a result, cost normalization is expected to take several months and may extend into 2027. Even when stabilized, costs are not expected to return to pre-war levels.

To continue providing the service, product availability, and quality our customers depend on, Dukal will implement a price adjustment effective August 15, 2026.

We do not take this decision lightly and have worked diligently to manage costs internally and minimize the impact wherever possible. Dukal remains focused on delivering consistent value through reliable supply, responsive service, and a strong product portfolio that supports your operational needs.

We value your partnership and remain committed to navigating these market conditions together. Your Dukal representative is available to answer questions and provide additional details as needed.

Thank you again for your continued partnership and trust.

Sincerely,

Chris Brooks

SVP of Sales, Dukal LLC