



One Moonwalker Road
Frederica, DE 19946-2080 USA
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May 5, 2026

Dear Valued Customer,

At ILC Dover, we deeply value your partnership and the trust you place in us as we support your continued growth and success. We remain committed to delivering the high-quality products and responsive services you rely on.

Due to the ongoing geopolitical situation in the Middle East, we are experiencing sustained cost increases across multiple areas critical to our operations, including raw materials, energy, shipping, and logistics. Despite our continued efforts to mitigate these impacts through operational efficiencies and close supplier collaboration, these pressures have reached a level that requires an adjustment to ensure continuity of supply and service.

As a result, **a temporary surcharge of 5%** will be applied to all orders invoiced on or after June 1, 2026. This surcharge will appear as a separate line item on your invoice.

We want to emphasize that this decision was made after careful consideration, and we remain fully committed to supporting your business with reliable supply and responsive service during these challenging conditions. We will continue to monitor the situation closely and reassess the surcharge as market conditions evolve.

Thank you for your understanding and for being a valued part of our business.

Best Regards,

Ciro Ahumada

Ciro Ahumada
Vice President and General Manager, BPS
ILC Dover
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